



Newark & Sherwood Carers Partnership Board
Minutes of meeting held on 12th July 2016
At Newark & Sherwood CVS

Present:

Val Gardiner (VG)	Community Engagement, Newark & Sherwood CVS
Penny Spice (PS)	Nottinghamshire County Council ASCH
Dan Godley (DG)	Nottinghamshire County Council
Amy Hiscock (AHi)	Dementia Information Service, Newark & Sherwood CVS
Gill King (GK)	Carer
Gordon Marshall (GH)	Newark Dementia Carers Group
Ken Daubney (KD)	Newark Dementia Carers Group
Marek Melges (MM)	Carer
Lis Lawrence (LL)	Care & Comfort Community Services
Richard Hayward (RH)	Carer
Sheila Norton (SN)	Edwinstowe United Community Association
Di Clayton (DC)	Quality Management Team, NCC
Kevan Ray (KR)	Service Manager, Nottinghamshire Carers Hub
David McCoulough (DM)	Director of Partnerships & Mission, Diocese of Southwell & Nottingham

Apologies:

Andrea Sharpe (AS)	Healthwatch Nottinghamshire
Linzi Adams (LA)	Nottinghamshire Carers Hub, Carers Trust East Midlands
Zena Cameron (ZC)	Nottinghamshire Carers Hub, Carers Trust East Midlands
Cherry Dunk (CD)	Notts County Council
CLlr Muriel Weisz	ASCH Notts County Council

Since the last meeting Adrian Hartley resigned from the Board. The Board expressed their thanks to Adrian for his support and contribution during the past 3 years. Ken Daubney agreed to chair the meeting today.

The minutes of the last meeting were agreed a true record.

Matters arising

- Home Based Care – Mandy Barton, Community Partnership Officer Countywide, Quality and Market Management at Notts County Council will attend the next meeting on October 11th to discuss carer feedback on services. KR said that services have generally improved and emergency breaks were now being covered.
- Direct Payments – VG to circulate fact sheet to the group.
- Co-production – PS to check with NCC to see if there are current guidelines for service user and carer involvement.

Post meeting update - PS sent the following extract from Notts County Council's policy on working with volunteers:-

Reimbursement of expenses

7.1 Volunteers should not be financially disadvantaged as a result of volunteering for the authority. Reimbursement of any out-of-pocket expenses such as travel, parking, meals etc. which are incurred as a result of volunteering should be agreed in advance between the volunteer and the supervisor and paid in full if appropriate. Receipts should be produced. Where the volunteer uses their own car, mileage should be paid at the County Council rate.

7.2 Volunteers should be advised as to who will authorise the repayment of expenses so they know who to give their claim form to.

7.3 The amount of expenses paid may be limited by Benefit payment regulations. Volunteers in receipt of Benefits should make appropriate enquiries to ensure their Benefits are not affected by volunteering.

- DG said an event was held in June where carers and service providers discussed what is important to carers. 10 carers attended and 10 subjects were discussed. Cllr Weisz also attended. DG said an analysis of the event would be produced and shared. A carer commented that 10 views was not really representative of carers. KR said invitations to carers were shared widely, including the Carers Hub data base of 1800 carers. PS suggested running some focus groups for carers. SN said Edwinstowe United Community Association is running some drop-in sessions around various themes – this could be one of them. It is important to organize meetings in local settings. Carers said it was difficult for carers to attend meetings and groups in order to engage with them and many older more isolated carers do not use the internet or email. However, the cost in posting information out was acknowledged.

AHi suggested that when carers contact the Carers Hub they are asked for a response on topics such as the Healthwatch Question of the Month. KR said he would take this back to the Hub. Other suggestions for reaching more carers to engage with included:-

- The Notts County Council Carers Support Service make follow up calls to carers once they have had an assessment.
- Set up a Google chat room for those carers on the internet.
- Via leaflets and posters in GP surgeries.

Action Plans update

The group went through the action plans and updated on progress made. See attached action plan.

Seldom Heard Carers Project – Dan Godley, Notts County Council

DG said a 6 month report has been produced and went through the report (see attached).

This one year project is funded by the Better Care Fund (Government money to spend on integrated working between health and Social Care)

The project aims to:-

- Identify seldom heard groups of carers – 15 were identified – see Appendix 1
- Nottingham Trent University to engage with these groups to identify Issues/barriers to engagement. See Appendix 2 questionnaire.
- Stakeholder event to be held (June event held)
- Literature review undertaken

DG said a report on findings of the research will be available by the end of October.

The following questions and comments were made by the group:-

- GK asked if sandwich carers could be added to the list – these are carers who look after the elderly as well as caring for younger family members. DG will add them to the list.

- SN asked if the survey can be circulated to community groups. DG said he would talk to the researchers about this.
- KD asked if dementia carers are included in the category mental health carers. DG said they were included.
- LL said those caring for people with cancer were not included and was a gap.
- DM commented that it seems all carers are seldom heard so should this work be done generically.

DG thanked the group for their comments and said if anyone has any feedback on the project or the report to please contact him:-

Tel: (0115) 977 4596

Email: Dan.godley@nottsc.gov.uk

Service Updates

Adult Social Care & Health – Penny Spice and Di Clayton

- **Home Based Care tender** – The current tender has not been as successful as hoped so NCC is going out to tender again. There is a nationwide issue around the stability of the homecare market.

DC said there has been lots of consultation with carers and lay groups about questions to be asked in the new tender process, including via Co-production events.

There has also been consultation with service providers and over 80 organisations attended an event. DC said she is pulling together information from these events and will circulate to the Carers Partnership Board.

DC said the tender is a joint tender with Nottingham City Council and all the CCG's.

The first stage will include checking the quality of interested providers – there are over 400 in Nottinghamshire including care homes. There will be 3 main areas to be covered – North, South and Mid Notts. The next stage will be to draw up a list of suitable providers. These organisations will be asked to submit a bid. Carers need to get involved in developing the tender specification – in terms of general services and particular elements of service.

DC said providers are getting an increase from NCC to cover costs such as the new minimum wage and to ensure they have a career pathway so they can recruit and retain staff so as to ensure consistency for service users.

DC asked if the group wanted to feed anything into commissioners to get in touch.

Contact Diane Clayton Tel: (0115) 977 4596 or email diane.clayton@nottsc.gov.uk

- **Call for evidence – new Carers Strategy** - The Department of Health think a new strategy for carers is needed that sets out how more can be done to support them. It needs to reflect their lives now, their health and financial concerns, and give them the support they need to live well while caring for a family member or friend. To help develop the strategy, the Department of Health want to hear from carers, those who have someone who care for them, business, social workers, NHS staff and other professionals that support carers. The request for feedback was widely circulated and deadline is 31st July.

DG said that NHS England have produced a toolkit to help identify and assess carer need – see link below and attached.

<https://www.england.nhs.uk/wp-content/uploads/2016/05/identifying-assessing-carer-hlth-wellbeing.pdf>

- **Better Care Fund** - allocation of £1.2m funding has been confirmed. Proposals for spend are:-
 - Evaluation of schemes and the impact on carers
 - Continuation of the Dementia Compass Worker scheme – along with a service for carers looking after people in the early stages of dementia.
 - Continuation of the End of Life Pathway service for carers **This is now being run by the Carers Hub (East Midlands Carers Trust)**
 - Training e.g. manual handling, infection control
 - Carers Roadshow for 2016
 - Carers Support Service (within NCC Customer Service Centre)
 - Continuation of the Nottinghamshire Carers Hub
 - Seldom Heard Carers and meeting their needs
 - Young Carers – ongoing support
 - Looking at a new service to support carers who have mental health issues.
- **NHS Carers Breaks** – see attached report. PS said that £200,000 has been allocated to breaks since April with £52,000 of this money allocated to carers in Newark & Sherwood.

Nottinghamshire Carers Hub

- Training – KR said the welfare benefits training, held in Newark in June was successful with 16 carers attending. KR said the Hub is holding training around infection control on Wednesday 14th September in Newark. Details will be circulated. A course on using tablet devices will also be held in September.
- The Pathways Service for Carers is now being run by the Carers Hub (previously run by Central Notts Clinical Services) Please contact 0115 824 8824 or email hub@carerstrustem.org for more information.
- Carers Roadshow event Friday 15th July in Newark Market Place.

Any other business

Sheila Norton said that Edwinstowe United Community Association has produced a community led action Plan. If anyone would like an electronic copy please contact Sheila at Edwinstowe United edwinstoweunited@outlook.com

Date of next meeting

Tuesday 11th October 2016

At 10.30am to 12.30pm

At Newark & Sherwood CVS

67 Northgate, Newark, Notts NG24 1HD



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